

REGISTRATION INFORMATION & FORM

Registration fees include all sessions, breakfasts, lunches, receptions, conference materials and access to the exhibit hall.

**Early Bird Discount: Those who register on or before March 31, 2010
will receive a \$100 discount on the registration fees.**

Conference Registration Fee: On or before March 31, 2010: \$695, After March 31, 2010: \$795

CHECK ALL ITEMS THAT APPLY TO YOUR REGISTRATION:

- I plan to take part in the Dine Around on Wednesday, May 12.
*Note: Participants of the dine-around are responsible for the payment of their own meal/drink and gratuity charges.
Each participant will receive a personally autographed gift from Emeril, courtesy of International Insurance Institute, Inc.*

Please choose a restaurant:

- Emeril's New Orleans NOLA Emeril's Delmonico

I would like to dine with (we will do our best to accommodate your request):

Name _____ Company _____

- I plan to play in the Golf Tournament at English Turn Golf Course on Thursday, May 13 – Add \$150 to total below

I would like to golf with (we will do our best to accommodate your request):

Name _____ Company _____

- I plan to take part in the New Orleans Cooking Experience on Thursday, May 13 – Add \$200 to total below.
 I plan to take part in the Horse & Carriage Ride on Thursday, May 13 – Add \$75 to total below.
 I plan to take part in the New Orleans by Water & Wheel Tour on Thursday, May 13 – Add \$95 to total below
 I plan to take part in the Plantation Home Tour on Friday, May 14 – Add \$120 to total below
 Please check if you would like to apply for C.E. credits* – Add \$50 Processing Fee to total below.

State / License Number _____

* We do our very best to meet the national CE needs of our adjuster audience. In some situations, State Boards change their regulations or credit requirements. Unfortunately, we cannot offer credit in states that make a regulatory change between the time of this printing and our conference. Thank you for your understanding.

Which breakout sessions do you plan to attend?

Breakout #1:

- Awesome Claims Customer Service **OR**
 The Think/Feel Negotiation Strategy: The Key to Knowing What People Want

Breakout #2:

- Teambuilding Games **OR**
 Motivating Employees: One Size Fits One **OR**
 Critical Thinking for Claims: 10 Pitfalls to Watch Out For

Breakout #3

- Making Your Point: Communicating Effectively With Anyone **OR**
 Time Management for Claims **OR**
 Building the Guiding Team: The Key to Successfully Managing Change

Breakout #4

- Dealing with Difficult Customers: How to Effectively Deal with Snide Comments and Angry People **OR**
 Litigation Management

PART I OF II

REGISTRATION INFORMATION & FORM CONTINUED

I WOULD ALSO LIKE TO RESERVE:

- Exhibit Space: \$1,095* (\$1,195 after March 31, 2010) *Exhibit hall layout can be found at www.claimseducationconference.com.
 - Booth Space Choice: 1st _____ 2nd _____ 3rd _____
- Sponsorship Choice: _____
- Advertising in Onsite Program
 - Half Page Ad: \$250
 - Full Page Ad: \$500

Name _____

Title _____

Designation (i.e. CPCU) _____

Company _____

Address _____

City/State/Zip Code _____

Country _____

Phone _____ Fax _____

E-mail _____

Company Website _____

Nickname for Badge _____

Total amount enclosed: \$ _____

PLEASE CHECK ONE OF THE FOLLOWING PAYMENT OPTIONS:

- Check Enclosed (*Check must be in U.S. Dollars and payable to Claims Education Conference*)
- Please bill my credit card as follows: AMEX VISA MasterCard

Card Number _____ Exp. Date _____

Cardholder Name _____

Cardholder Signature _____

PLEASE MAIL YOUR CHECK AND COMPLETED FORM OR FAX TO:

Claims Education Conference | 4248 Park Glen Road, Minneapolis, MN 55416 | Fax (952) 929-1318 or

Register online at www.ClaimsEducationConference.com

Questions? Please call us at (952) 928-4642.

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