



# REGISTRATION INFORMATION & FORM

*Registration fees include all sessions, breakfasts, lunches, receptions, conference materials and access to the exhibit hall.*

• **Early Bird Discount:**

*Those who register on or before March 20, 2009 will receive a \$100 discount on the registration fees.*

• **Conference Registration Fee:**

*On or before March 20, 2009: \$695, After March 20, 2009: \$795*

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Title \_\_\_\_\_ Designation(s) \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Country \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Company Website \_\_\_\_\_

Nickname for badge \_\_\_\_\_

**Which breakout sessions do you plan to attend?**

- Breakout #1     Awesome Claims Customer Service for Adjusters OR  Awesome Claims Customer Service for Supervisors and Managers OR  Interviewing and Hiring Great Adjusters
- Breakout #2     Staying in Your Conversation: The Best Kept Secret of Great Negotiators OR  Team Building Games OR  Driving Employee Performance: Inspiring Employees to Improve Themselves
- Breakout #3     Reservations of Rights Letters OR  The Opening Statement: A Powerful Negotiation Technique OR  Managing Stress: It's Easier Than You Think
- Breakout #4     5 Tips for Reducing Phone Calls OR  Being a Beacon: The Simplest, Fastest Way to Improve Staff Attitude and Morale OR  3 Steps to Gaining Customer Cooperation

Please check if you would like to apply for C.E. credits - Add \$50 Processing Fee to total on side two.

State/License Number(s): \_\_\_\_\_

**~ TWO-SIDED FORM – PLEASE CONTINUE ON OTHER SIDE ~**

**Check all items that apply to your registration:**

- I plan to take part in the *Dine Around - no additional fee required.*  
 Restaurant Choices: *Beverly's, The Cedars Floating Restaurant, Bonsai Bistro, Brix, and The Wine Cellar*  
 1st Choice of Restaurant \_\_\_\_\_ 2nd Choice of Restaurant \_\_\_\_\_  
 I would like to dine with (we will do our best to accommodate your request):  
 Name \_\_\_\_\_ Company \_\_\_\_\_
- I plan to play in the *Golf Tournament at the Floating Green Golf Course* on Thursday, May 14 - Add \$190 to total below.  
 I would like to golf with (we will do our best to accommodate your request):  
 Name \_\_\_\_\_ Company \_\_\_\_\_
- I plan to take part in the *Picnic Lunch and Scenic Cruise* on Thursday, May 14 - Add \$35 to total below.
- I plan to take part in the *Wine and Olive Oil Tasting* on Thursday, May 14 - Add \$95 to total below.
- I plan to take part in the *History of Coeur d'Alene and the Clark House Mansion* on Thursday, May 14 - Add \$125 to total below.
- I do not plan to participate in the Scheduled Activities.

**I would also like to reserve:**

- Exhibit Space – \$1,195**  
 Booth Space Choice:  
 1st Choice \_\_\_\_\_ 2nd Choice \_\_\_\_\_ 3rd Choice \_\_\_\_\_
- Sponsorship Choice**  
 \_\_\_\_\_
- Advertising in Onsite Program**  
 Half Page Ad - \$250     Full Page Ad - \$500

**Total amount enclosed: \$** \_\_\_\_\_

***Payment Information***

- Check Enclosed (Check must be in U.S. Dollars and payable to Claims Education Conference)
- Please bill my credit card as follows:     AMEX     VISA     MasterCard
- Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_
- Cardholder Name: \_\_\_\_\_
- Cardholder Signature: \_\_\_\_\_

**Please mail your check and completed form or fax your completed form and credit card information to:**

Claims Education Conference | 4248 Park Glen Road | Minneapolis, MN 55416  
Fax (952) 929-1318 or **REGISTER ONLINE AT [WWW.CLAIMSEEDUCATIONCONFERENCE.COM](http://WWW.CLAIMSEEDUCATIONCONFERENCE.COM)**

**For questions or further information, call the Claims Education Conference Office at (952) 928-4642.**

**Cancellation Policy:** Conference cancellations must be made in writing to the Claims Education Conference office. Cancellations on or before March 31, 2009 will receive a refund of 50% of the total conference registration fee. Cancellations after March 31, 2009 will not receive a refund, however we would be happy to transfer your registration to another member of your company. If the Claims Education Conference cancels the event, they will not be responsible for any airfare, hotel or other costs incurred by registrants.

**Dress Code:** Dress during the conference is resort casual.